

# Fair Use Policy

1	Unlimited calls and texts are from within the UK, to UK mobile numbers, and to UK landlines (excluding Jersey, Guernsey, and the Isle of Man).
2	Unlimited applies only for normal person to person calls from a standard mobile telephone handset used by consumers and excludes (without limitation) non-person-to-person devices such as machine-to machine devices or any other device that in the reasonable opinion of Microtalk is considered to be non-standard consumer device
3	<p><b>If in a billing month a Subscriber on UK tariffs above:</b></p> <ul style="list-style-type: none"><li>a) Texts or calls more than 300 different numbers: or generates 3,000 minutes; or</li><li>b) Sends more than 3,000 SMS; or</li><li>c) Uses more than 100GB data; or</li><li>d) Tethers 12 or more devices to the Subscription.</li><li>e) Microtalk may, on a case-by-case basis, consider this usage to be a breach of the Fair Usage Policy and may either: -</li><li>f) Contact you and ask you to take action with your customer or the end-user;</li><li>g) Move the Subscription to a rate plan or product suitable for the usage profile of the Subscription</li><li>h) Reduce the service to the Subscription or a group or related Subscriptions; or disconnect the Subscription or group of related Subscriptions from our Network.</li></ul>
4	<p><b>If in a billing month a Subscriber on Mobile Broadband tariffs mentioned above: uses more than 100GB data; or tethers 12 or more devices to the Subscription; Microtalk may, on a case by case basis, consider this usage to be a breach of the Fair Usage Policy and may either:-</b></p> <ul style="list-style-type: none"><li>a) Contact you and ask you to take action with your customer or the end-user;</li><li>b) Move the Subscription to a rate plan or product suitable for the usage profile of the Subscription;</li><li>c) Reduce the service to the Subscription or a group or related Subscriptions; or disconnect the Subscription or group of related Subscription from our Network</li></ul>